Clinic Policies

Payment  
Due at time of service. We accept cash, check, and credit cards. Cash or check are preferred. There is a 3% convenience fee for card use.

*Fragrances*

New Leaf Natural Medicine is a fragrance free environment. Many patients are sensitive to synthetic fragrances, so please refrain from wearing perfume and strongly scented clothing or body products.

24 Hour Cancellation Notice  
If you are unable to make your appointment, please give Dr. Liz a call at (206) 395-5827 or email her at [**drliz@newleafnaturalmedicine.com**](mailto:drliz@newleafnaturalmedicine.com) at least 24 hours before your scheduled time. If no notice is given, ½ of your appointment fee will be due to cover Dr. Liz’s time. If you are a first time patient, the fee is $75. If circumstances are out of your control, please speak with Dr. Liz about an exception.

Insurance  
Dr. Liz is not contracted with any insurance companies, allowing her to offer affordable rates to all, insured or not. Most insurance companies cover some of her services and she works with them as an out-of-network provider rather than a participating provider. Dr. Liz can are provide you with a receipt you may submit to your insurance company for reimbursement. If you do have insurance and will be relying on reimbursement for our care, it is generally helpful to call your insurance company and confirm that you have out-of-network benefits.

I have read and understand the following policies:

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Signature Date